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# **Security and Privacy Issues**

We at Logistics Planning Services respect your concern about privacy. We recognize too, that you place your trust in us, so we take care to safeguard information about you. We hope you will take a few minutes to read about how we collect, use and protect information about online guests of LPS KeyShipExpress.

## What information do we collect at LPS KeyShipExpress?

We collect information based on your Subscriber and User ID, about your activities within LPS KeyShipExpress. This information may include:

- number of times you make rate requests
- the number of days you have accessed LPS KeyShipExpress
- number of Load Registration requests you have made

## What are "Cookies" and how do we use them?

A cookie is a small text file placed on your computer when you visit a web site. This file gives your computer a unique identification. There are two types of cookies:

- 1. Session cookies exist only for as long as your browser remains open. After you exit your browser, these cookies go away.
- 2. Persistent cookies last from visit to visit. When you return to a web site that uses persistent cookies, the cookie associates your computer with information the web site maintains for validating User ID and Password information from previous visits.

To enhance your ability to gain validated access to LPS KeyShipExpress secured area functions, we are using persistent cookies which last from visit to visit. The cookie is valid and available for one day and then expires. It is used to facilitate 'automatic' sign-in access to Find Rates.

#### Does LPS KeyShipExpress share information it collects with others?

Yes, we make your access activity information available to your company's management so they can understand how well and how often the program is used.

#### **Sharing with Other Companies**

We do not share information with other member companies, vendors or other business partners.

#### What about links to and from other web sites?

LPS KeyShipExpress may offer links to other sites. These web sites have their own policies regarding privacy. If you visit one of these sites, you may want to review the privacy policy on that site.

# Your Consent

By using the LPS KeyShipExpress Website, you consent to our use of guest information as described in this Online Privacy Policy. We may change or add to this privacy policy so we encourage you to review it periodically.

# **Our Commitment to Data Security**

We have appropriate physical, electronic and procedural security safeguards to protect and secure the information we collect